CASE STUDY

An American management and information technology consulting firm uses Oversight to automate Spend Risk Detection with AI and OCR.

A consulting firm with a global presence that has helped military, government, and business leaders solve complex problems for over a century. This publicly-traded company has more than 80 offices worldwide, generating more than $6.7 billion annually.

BUSINESS CHALLENGE

- Internal audit flagged T&E expense issues.
- Errors in corporate processes impact work as a government contractor.
- Need to manage Lowest Available Fare and flag other forms of waste, alongside fraud and misuse inside the organization.

SOLUTION

Travel and Expense, P-Card, Procure to Pay, and Optical Character Recognition Solutions.

BENEFITS

- Began to ensure the proper coding of transactions automatically.
- Prevented and recouped duplicate payments.
- Elevated the role of AP processor to a more strategic position. Enabled collaboration and teaming across accounting, compliance and ethics using a normalized, single source of data to multiple audiences.

"The implementation of the Oversight product line has been a huge win at our firm. From the implementation of the software itself to the rollout of specialized tools, we've been able to solve business problems for our Lowest Available Fare considerations, which has been huge in our EP transformation."

- AP Leader at Global Consulting Firm