

# CASE STUDY

## Global Beverage Company

### *T&E Card Monitoring Automation*

**Primary System:** SAP, Extensivity, Amex, Visa

**Go-Live Date:** February 2009

#### **COMPANY**

- Largest manufacturer, distributor and marketer of non-alcoholic concentrates and syrups
- \$64 billion supply chain; 92,800 employees; >200 countries; and >500 brands
- 2009 annual revenue of >\$30 billion

#### **BUSINESS CHALLENGE**

- Known losses of \$348K over 58 months
- Organizations lose 7% of their annual revenues to fraud (2008 ACFE Report to the Nation)
- Expense reimbursement accounted for 19.5% asset misappropriation fraud cases (2008 ACFE Report to the Nation)
- 19% of business travelers admitted to padding their expense reports (T&E Magazine)

#### **SOLUTION**

- Automation of in-process T&E card review
- Distribution of exceptions managed through automated workflow through automated workflow

#### **BENEFITS**

- Eliminated manual audit of expense reports
- Identified 34% of total expense report lines as potential source of error or fraud
- Identified and aggregated root causes of policy violation leading to opportunity for training and policy review and enhancement
- 40% reduction in T&E audit staff

#### **ABOUT OVERSIGHT**

Oversight is the world's leading provider of AI spend management and risk mitigation solutions, digitally transforming how large organizations analyze and mitigate their enterprise spend risk - across travel & expense, purchase card (p-card) and payables entries. Working across these disparate financial data sources, Oversight leverages patented and proven analytical techniques to automatically uncover potential fraud, misuse, and errors, as well as hidden risks and patterns that would lead to greater financial loss if left undetected. Oversight helps create a culture of compliance that reduces out-of-policy spending by 70% while maximizing audit efficiency and eliminating cash leakage.

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