Oversight

From Blind Spots to Control: How Leading Electric Vehicle Maker Modernized T&E Compliance

Company: An Automotive Manufacturer

Industry: Automotive and Clean Energy

Client Overview

A global electric vehicle company faced the challenge of scaling transparent, compliant spend auditing across tens of thousands of Travel & Expense (T&E) transactions each month. Its existing solution struggled to keep pace with rapid growth.

The Challenge

The company's biggest challenge was not a lack of data, it was the inability to trust the signals coming from its existing audit solution. AppZen's keyword-based rules generated excessive noise, false positives, and an exponentially growing manual audit burden as transaction volume increased.

- Too many **false & low value alerts**
- **Minimal impact** to manual reviews
- **Limited analytics**, reporting & visibility
- **Unsatisfactory support** experience

The Solution

The company chose Oversight to automate and streamline its T&E audit process. It also opted to implement Receipt Analytics, which leverages AI to surface real risk with precision and context. This fast, high-value deployment covered all T&E transactions, delivering immediate results.

- A **comprehensive view** of financial & behavioral impact
- **Immediate visibility** into high-risk patterns at all employee levels
- Intelligently detect **non-itemized or altered receipts**
- **Measurable control** and **automated resolution** - all with an audit trail

The Impact

The company completed a rapid deployment of Oversight's T&E analytics. During implementation, Oversight analyzed more than **484,000** transactions totaling over **$31M** in spend.

The Impact

Key Financial Outcomes

In just seven weeks, Oversight detected over **$2M** in potential non-compliant expenses, exceeding expectations and outperforming the prior solution's results.

Real-Time Insight into Employee Behavior

Out of approximately **9,000** employees reviewed, over **5,000** had violations, providing, for the first time, a complete picture of behavioral trends, repeat offenders, and manager-level patterns.

Operational & Strategic Outcomes

Increased Efficiency

Automating the audit process freed up the finance team to focus on strategic initiatives.

Reduced Risk

Real-time visibility and proactive alerts minimized the risk of fraud and non-compliance.

Improved Decision-Making

Data-driven insights enabled better spend monitoring and policy optimization.

Summary

By implementing Oversight, the company **successfully modernized its T&E compliance processes**, achieving significant financial and operational improvements. The solution provided real-time visibility, automated workflows, and data-driven insights, enabling the organization to scale with confidence.