



CASE STUDY



Fortune 500 Business Services Company Strengthens, Controls, and Improves Compliance Outcomes with Oversight

Industry: Business Services
Sub-Industry: Management Consulting
Revenue: \$11B

Client Overview

A Fortune 500 business services company partners with Oversight to monitor travel & expense and procure-to-pay activity, balancing prevention, compliance, and operational efficiency in a complex spend environment.

The Challenge

The company needed to drive stronger outcomes from its compliance reporting—capturing hard-dollar prevention while also improving efficiency and enabling accountability actions across the business. The team emphasized that visibility alone isn't enough if findings don't translate into action.



The Oversight Approach

Oversight supported the client's outcomes through three pillars:



Prevention-first controls

Strengthen prevention by identifying higher-risk issues earlier in the process—supporting action before spend leaves the organization.



Higher-yield targeting to improve efficiency

Prioritize review effort toward the alerts and behaviors most likely to drive meaningful compliance outcomes, improving focus and reducing time spent on lower-value work.



Continuous tuning to keep reviewers focused on true risk

Oversight and the client continuously refine targeted signals, reinforcing ongoing collaboration to fine-tune prioritization and keep auditors focused on the most meaningful items.

Outcomes

T&E Material Prevention in Prepayment

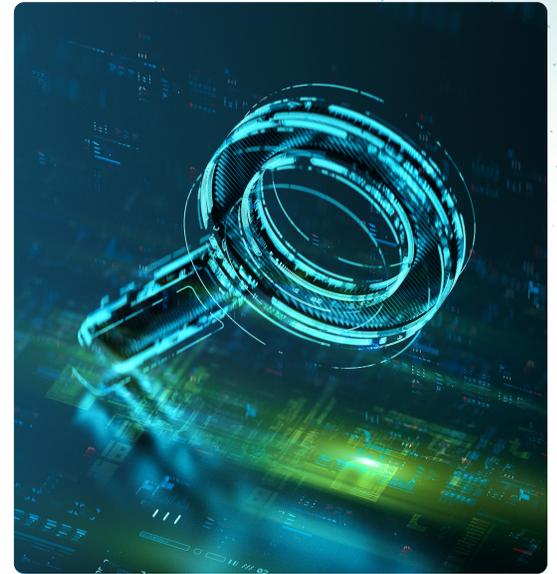
Prepayment findings in T&E were reported as \$9.9M prevented at a 10% findings rate.

T&E Post-Payment Value Identification

Post-payment findings in T&E were reported as ~\$319K at a 1% findings rate, inspiring joint refinement efforts to uncover additional post-payment patterns and correct behavior.

P2P Program Performance

In procure-to-pay, Oversight identified \$2.3M in violations in the second half of 2024 and \$4.7M in the first half of 2025 while keeping the review queue targeted and manageable so auditors could stay focused on the most meaningful items.



The leading AI platform for enterprise spend risk management, trusted by global brands to turn financial data into actionable intelligence. Oversight continuously monitors transactions before and after payment, connecting T&E, P-Card, and payables data to deliver real-time prevention, insight, and continuous improvement.