Oversight

When Full Coverage Doesn't Mean Full Workload

Industry: Manufacturing – Food & Beverage

Revenue: $1B

Profile: U.S.-based manufacturer operating across multiple sites and business units, with a high-volume T&E program and a strong focus on audit efficiency and policy compliance.

Growing Volume Created "Noise" Risk

Like many finance teams, the organization faced a familiar challenge: risk exists, but time is finite. Reviewing every transaction wasn't realistic–yet relying on spot checks can leave gaps in confidence and consistency.

A Targeted, Risk-Based Audit Process That Scales

Oversight analyzed 100% of transactions and narrowed the work to a focused exception queue–so the audit team could spend time on items most likely to matter.
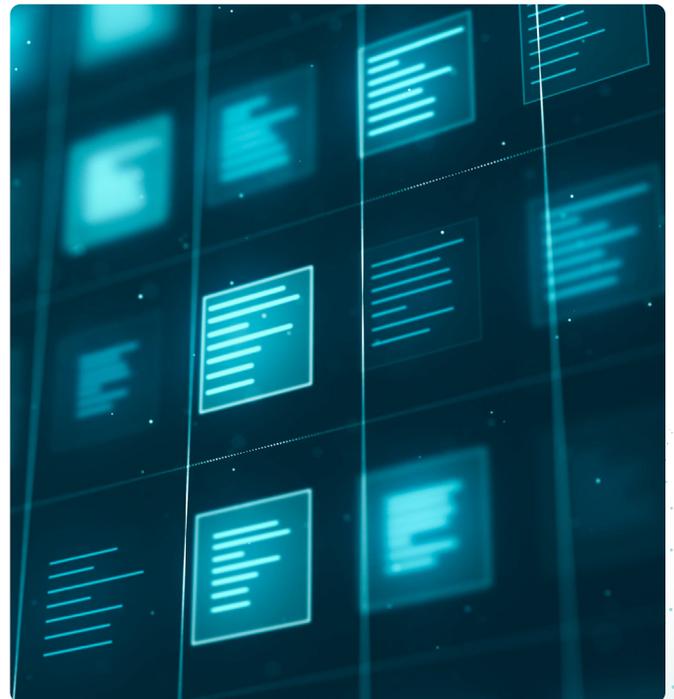
Over the past year, the program delivered scalable coverage:

$6.3M   spend analyzed across ~49,000 transactions

475   employees in scope

4,289   alerts generated

3,596   alerts reviewed (84%)–a strong review rate that reflects a manageable, targeted queue
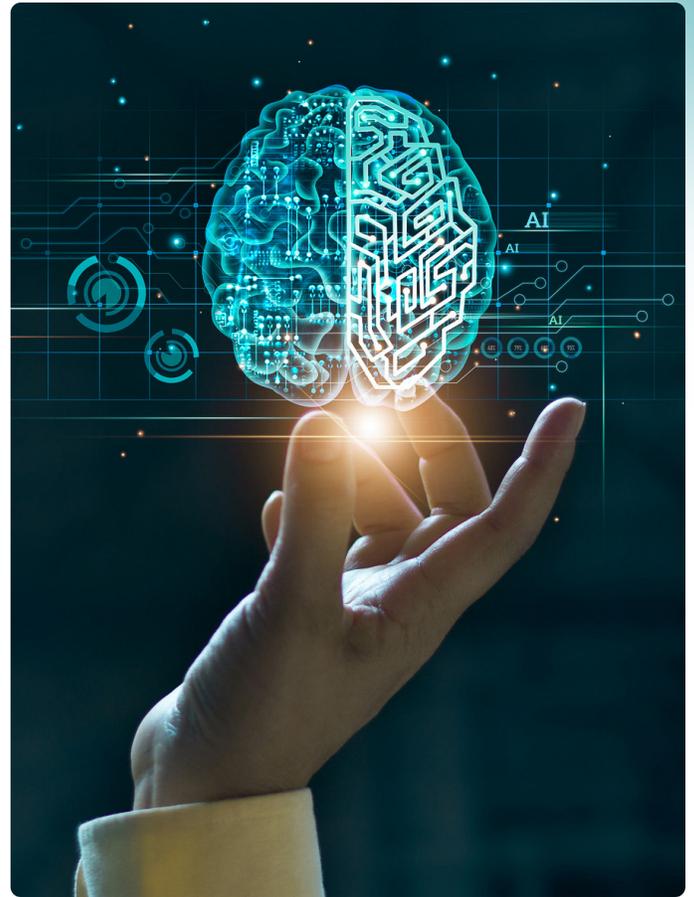
Results: Stronger Control Outcomes— and Proof of Behavior Change

The organization paired audit review with targeted employee outreach to reinforce policy expectations. Over the same year-long period:

- **221 employees engaged**
- **323 Oversight-enabled emails sent**
- Employees who received outreach saw their **average alert rate drop by 48%**
- The population not engaged also improved, but only by **38%**—meaning engaged employees improved by **10% more**

Why This Matters

This isn't just "finding issues." It's full coverage with focused effort—plus measurable reduction in repeat behavior— without overwhelming the audit team.

Conclusion

This manufacturer's program demonstrates what finance leadership wants from modern spend controls: full coverage, focused review effort, and measurable improvement over time. By combining targeted exception review with disciplined outreach, the team improved compliance outcomes while keeping the workload realistic for the people doing the work.